

Certificate of Express Mailing

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Technology Center 2600

"Express Mail" Mailing Label Number: EL657625155US

Date of Deposit: 02/20/2002

Ref: Case Docket No.: P3253

First Named Inventor: Alec Miloslavsky

Serial Number: 08/948,530

Filing Date: 10/09/1997

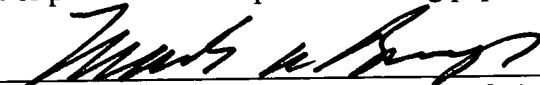
Title of Case: Apparatus and Methods Enhancing Call Routing To and Within Call-Centers

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Request to file a Continued Prosecution Patent Application.
2. Duplicate request to file a Continued Prosecution Patent Application.
3. Preliminary Amendment.
4. Check for fees in the amount of \$740.00.
5. Certificate of express mailing.
6. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)


(Signature of person mailing paper or fee)